



Premium Quartz Warranty

Cost Less Carpet offers a limited lifetime warranty on Rhino Premium Quartz to be free from manufacturing defects once fabricated and installed in a private single-family residence by a licensed and bonded fabricator. This warranty is not transferable and applies only to the original purchaser. Decisions regarding the warranty are the sole discretion of Cost Less Carpet. Fabricators, distributors and salespersons are not authorized to make any warranty or promises on behalf of Cost Less Carpet.

What will Cost Less Carpet do if your Rhino Premium Quartz fails due to a manufacturing defect?

1. Cost Less Carpet will repair or replace such material at their sole discretion.
2. Quartz is made in batches and color matching is not guaranteed.
3. Warranty only covers the quartz material and if replacement occurs does not include backsplash, trim, cabinets, paint, plumbing, electrical, etc...

Terms and Conditions:

Product must be Rhino Premium Quartz and in its original interior location in a single-family residence. Warranty only applies if the Quartz Care and Maintenance guidelines have been followed. Cost Less Carpet has to be notified within 30 days of the known failure. Proof of purchase is required as is proof of fabrication receipt.

What is NOT covered under this warranty:

1. Material where owner is not the occupant of the residence.
2. Material for commercial use in stores, offices or rental properties.
3. Material installed outside.
4. Material used as flooring instead of as countertops.
5. Damage as a result of improper care and maintenance, excessive heat, physical and chemical abuse.
6. Chips caused by impact or damage
7. Scratches
8. Improper cutting without use of a cutting board
9. Damage resulting from Fabricator or installer.
10. Damage or defects that should have been caught prior to fabrication
11. Seams

12. Damage resulting from attaching something to the countertop
13. Material whose thickness has been reduced
14. Failure due to inadequate support of cabinets or fasteners
15. Any cost of replacement except for the cost of the material.
16. Variations due to shade, color or base color
17. Spots smaller bigger than a dime on single color slabs or spots bigger than quarter on multi-color slabs.
18. Acts of God, structural, architectural, engineering movements, accidents or vandalism